

## Uninsured Services

### Intent

This plan outlines the statement of transparency for patients of Georgian Radiology Consultants related to billing of uninsured services.

### Transparency for patients – Georgian Radiology’s uninsured services

The existing protections for patients against user charges will be carried over from the IHFA to the ICHSCA.

It is an offence for centres to charge an insured person a facility cost for delivering an insured service, or to charge a patient to receive insured services faster than anyone else.

In addition to these existing protections, the new legislation and accompanying regulation now require licensees to post information on the uninsured services offered by the centre both on the centre’s website, if any, and at a visible place within the centre.

Centres are now required to post:

A full list of prices for all uninsured services offered by the centre.

The process for obtaining patient consent in connection with those uninsured services.

The phone number and email address for the ministry’s Protecting Access to Public Healthcare Program

The centre’s process for receiving and responding to patient complaints.

### Patients consent to obtain uninsured services

1. Always discuss fees with the patient before providing the service.
2. Collect payment from patients at the point of service.

| Quick Reference List   |                           |
|--|---------------------------|
|  |                           |
| <b>Uninsured Diagnostic Imaging</b>                                    | <b>Multiplier</b>         |
| 2025 Multiplier for Uninsured Services                                 | 2.88                      |
|  |                           |
| <b>Miscellaneous Services</b>  | <b>Rate</b>               |
| Preparation of patient ultrasound USB                                  | \$11.30 / \$20.00         |
| Sinus Xray -X008   | \$84.31                   |
| Chest Xray for immigration - X090                                      | \$75.89                   |
| Bone Densitometry (within 1 year of last exam)                         | \$360.72                  |
| Consultation reports for chiropractic exams                            | Based on OMA fee schedule |
| Fee for missed appointment if less than 24 hours notice has been given | \$10.00                   |
|  |                           |

The OMA Schedule of Fees is based on the multiplier as applied against the current OHIP Schedule of Benefits.

March 18, 2025

## APPENDIX

### **Contact information for Patient Ombudsman:**

Patient Ombudsman's role is to help resolve complaints from patients, residents and caregivers about experiences in Ontario's public hospitals, long-term care homes, home care, and community surgical and diagnostic centres.

[www.patientombudsman.ca](http://www.patientombudsman.ca)

Toll Free: 1-888-321-0339

### **Ministry's Protecting Access to Public Healthcare program:**

If an individual believes that they may have been charged for an insured service or for access to an insured service, they should contact the ministry by e-mail at [protectpublichealthcare@ontario.ca](mailto:protectpublichealthcare@ontario.ca) or by phone (toll-free) at 1-888-662-6613